

STANDARD EXCLUDED DISTRIBUTION SERVICES						
SERVICE INFORMATION					Price (\$)	
Category	Product Code	Service	Service Description	Service Time	GST Exclusive	GST Inclusive
Additions & Alterations		Alterations & Additions to Whole Current Metering Equipment	Addition &/or alteration to current metering arrangement including exchange &/or move meter	Bus Hours		
	AAEM1M	Exchange Meter - No CT	Exchange of one meter for another	Bus Hours	135.79	149.36
	AAEM2M	Exchange Meter - CT metering	Exchange of one meter for another. This product code will always have an Additional Crew product code applied.	Bus Hours	135.79	149.36
	AAMM1M	Move Meter - No CT	Meter requires relocation	Bus Hours	135.79	149.36
	AAMM2M	Move Meter - CT metering	Meter requires relocation. This product code will always have an Additional Crew product code applied.	Bus Hours	135.79	149.36
		Overhead Service Replacement, Single phase	To replace an existing overhead service at customer's request. No material change to load	Bus Hours		
	MSOR1P2	Overhead service replacement - single phase, 2 visits	To replace an existing overhead service at customer's request. No material change to load	Bus Hours	217.79	239.56
	MSRO1P1	Overhead service replacement - single phase, 1 visit	To replace an existing overhead service at customer's request. No material change to load	Bus Hours	217.79	239.56
		Overhead Service Replacement, multiple phase	To replace an existing overhead service at customer's request. No material change to load	Bus Hours		
	MSOR2P1	Overhead Service Replacement, two phase - 1 visit	To replace an existing overhead service at customer's request. No material change to load	Bus Hours	271.59	298.74
	MSOR2P2	Overhead Service Replacement, two phase - 2 visits	To replace an existing overhead service at customer's request. No material change to load	Bus Hours	271.59	298.74
	MSOR3P1	Overhead Service Replacement, three phase - 1 visit	To replace an existing overhead service at customer's request. No material change to load	Bus Hours	271.59	298.74
	MSOR3P2	Overhead Service Replacement, three phase - 2 visits	To replace an existing overhead service at customer's request. No material change to load	Bus Hours	271.59	298.74
	Callout charge	LOS	Attending Loss of Supply - LV Customer's Installation at Fault - BH	ENERGEX attended LV customer's trouble call during business hours and found fault in LV customer's installation (includes tripped safety switch, internal fault, customer overload, etc)	Bus Hours	162.97
LOST		Attending Loss of Supply - LV Customer's Installation at Fault - AH	ENERGEX attended LV customer's trouble call after hours and found fault in LV customer's installation (includes tripped safety switch, internal fault, customer overload, etc)	After Hours	215.84	237.42
De-energisation		De-energisation	De-energisation commenced during business hours all instances	Bus Hours		
	DNSD1MB	De-energisation	De-en Pole, Pillar, Post - No CT	Bus Hours	0*	0*
	DNSD2MB	De-energisation	De-en Pole, Pillar, Post - CT	Bus Hours	0*	0*
	DN\$1MB	De-energisation	De-en - No Pay, Pole, Pillar, Post - No CT	Bus Hours	0*	0*
	DN\$2MB	De-energisation	De-en - No Pay, Pole, Pillar, Post - CT	Bus Hours	0*	0*
	DNF1MB	De-energisation	De-en - Remove Fuse No CT	Bus Hours	0*	0*
	DNF2MB	De-energisation	De-en - Remove Fuse - CT	Bus Hours	0*	0*
	DNF\$1MB	De-energisation	De-en - No Pay Remove Fuse No CT	Bus Hours	0*	0*
	DNF\$2MB	De-energisation	De-en - No Pay Remove Fuse - CT	Bus Hours	0*	0*
	DNS	De-energisation	De-en Main Switch Sealed	Bus Hours	0*	0*
	DNPNU10	De-energisation	De-en planned notification >10 cust. Whenever this product is used a 'Site Visit' product code will also be applied	Bus Hours	0*	0*
Meter Investigation		Meter Test	Check that the metering installation is accurately measuring the energy consumed	Bus Hours		
	MIMT1MB	Meter Test - No CT		Bus Hours	14.12*	15.53*
	MIMT2MB	Meter Test - CT Metering		Bus Hours	14.12*	15.53*
Meter Reconfigurations		Reconfigure Meter	Adjustment to meter settings due to change in tariff and/or of time settings	Bus Hours		
	MRCT1M		Tariff change required - No CT	Bus Hours	54.48	59.92
	MRCT2M		Tariff change required - CT Metering. This product code will always have an Additional Crew product code applied.	Bus Hours	54.48	59.92
	MRCTS1M		Change Timeswitch - No CT	Bus Hours	54.48	59.92
	MRCTS2M		Change Timeswitch - CT Metering. This product code will always have an Additional Crew product code applied.	Bus Hours	54.48	59.92
	MRCL1M		Change Control Load - No CT	Bus Hours	54.48	59.92
	MRCL2M		Change Control Load - CT Metering	Bus Hours	54.48	59.92
Meter Read		Special Meter Read	Meter read taken off-cycle all instances	Bus Hours		
	SRCR		Check Reading	Bus Hours	26.15*	28.77*

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Miscellaneous	MSAC	Additional Crew - BH	Where additional single crew for a period up to one hour is required at a service call for health, safety or security reasons during business hours.	Bus Hours	108.61	119.47
	MSAC2		Where additional single crew for a period > than one hour < 2 hours is required at a service call for health, safety or security reasons during business hours.	Bus Hours	217.22	238.94
	MSACA	Additional Crew - AH	Where additional single crew for a period of up to one hour is required at a service call for health, safety or security reasons after hours.	After Hours	143.89	158.27
	MSACT		Where additional single crew for a period of up to one hour is required at a service call for health, safety or security reasons and the retailer has nominated a service time of AnyTime.	After Hours	143.89	158.27
		Site Visit	Where crew attends site & service is unable to be performed, or to provide notification	Bus Hours		
	MSWTV	Site Visit	Wasted truck visit - Business Hours	Bus Hours	54.25	59.67
	MSAPLC	Locating ENERGEX Underground Cables	Customer requests assistance, from a single crew for a period of up to one hour, in locating ENERGEX's underground cables	Bus Hours	135.79	149.36
New Connection		Provision of Temporary Connection – BH	Provision of temporary single LV service in which supply location is expected to be removed at a later date	Bus Hours		
	NCT1MB	New connection - Temporary	Temporary connection - No CT. Recovery of the temporary builders supply is inclusive.	Bus Hours	318.18*	350.00*
	NCT2MB	New connection - Temporary	Temporary connection - CT Metering. Recovery of the temporary builders supply is inclusive.	Bus Hours	318.18*	350.00*
		Provision of Temporary Connection - AH	Provision of temporary single LV service in which supply location is expected to be removed at a later date	After Hours		
	NCT1MA	New connection - Temporary	Temporary connection - No CT. Recovery of the temporary builders supply is inclusive.	After Hours	859.48	945.42
	NCT2MA	New connection - Temporary	Temporary connection - CT Metering. Recovery of the temporary builders supply is inclusive. This product code will always have an Additional Crew product code applied.	After Hours	859.48	945.42
	NCT1MT	New connection - Temporary	Temporary connection - No CT where the retailer has requested a service time of AnyTime. Recovery of the temporary builders supply is inclusive.	After Hours	859.48	945.42
	NCT2MT	New connection - Temporary	Temporary connection - CT Metering where the retailer has requested a service time of AnyTime. Recovery of the temporary builders supply is inclusive. This product code will always have an Additional Crew product code applied.	After Hours	859.48	945.42
Re-energisation		Re-energisation - BH	Re-energisation commenced during business hours, visual inspection not required	Bus Hours		
	RNNR	Re-energisation	Re-energisation where a physical site visit is requested to provide an actual read for a move in read by the retailer.	Bus Hours	35.35*	38.89*
	RNRM	Re-energisation	Retrospective move in read required	Bus Hours	35.35*	38.89*
	RN\$1MB	Re-energisation	Re-energisation No Pay - No CT	Bus Hours	35.35*	38.89*
	RN\$2MB	Re-energisation	Re-energisation No Pay - CT Metering	Bus Hours	35.35*	38.89*
		Re-energisation - AH	Re-energisation commenced after hours, visual inspection not required	After Hours		
	RN\$1MA	Re-energisation	Re-energisation No Pay - No CT	After Hours	84.87*	93.36*
	RN\$2MA	Re-energisation	Re-energisation No Pay - CT Metering	After Hours	84.87*	93.36*
	RN\$1MT	Re-energisation	Re-energisation No Pay - No CT where the retailer has requested a service time of AnyTime.	After Hours	84.87*	93.36*
	RN\$2MT	Re-energisation	Re-energisation No Pay - CT Metering where the retailer has requested a service time of AnyTime.	After Hours	84.87*	93.36*
		Re-energisation (Visual) - BH	Re-energisation commenced during business hours, visual inspection required	Bus Hours		
	RNV1MB	Re-energisation (Visual)	Re-energisation - No CT	Bus Hours	0*	0*
	RNV2MB	Re-energisation (Visual)	Re-energisation - CT Metering	Bus Hours	0*	0*
RN\$V1MB	Re-energisation	Re-energisation No Pay - No CT. NMI de-energised >30 day - visual inspection required. <b>Note:</b> Charge specified under Schedule 8 of the Electricity Regulations	Bus Hours	35.35*	38.89*	

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	RNSV2MB	Re-energisation	Re-energisation No Pay - CT Metering. NMI de-energised >30 day - visual inspection required. <b>Note:</b> Charge specified under Schedule 8 of the Electricity Regulations	Bus Hours	35.35*	38.89*
		<b>Re-energisation (Visual) - AH</b>	<b>Re-energisation commenced after hours, visual inspection required</b>	<b>After Hours</b>		
	RNSV1MA	Re-energisation (Visual)	Re-energisation No Pay - No CT. NMI de-energised >30 day - visual inspection required.	After Hours	84.87*	93.36*
	RNSV2MA	Re-energisation (Visual)	Re-energisation No Pay - CT Metering. NMI de-energised >30 day - visual inspection required.	After Hours	84.87*	93.36*
	RNSV1MT	Re-energisation (Visual)	Re-energisation No Pay - No CT where the retailer has requested a service time of AnyTime. NMI de-energised >30 day - visual inspection required.	After Hours	84.87*	93.36*
	RNSV2MT	Re-energisation (Visual)	Re-energisation No Pay - CT Metering where the retailer has requested a service time of AnyTime. NMI de-energised >30 day - visual inspection required.	After Hours	84.87*	93.36*
	RNV1MA	Re-energisation (Visual)	Re-energisation - No CT	After Hours	84.87*	93.36*
	RNV2MA	Re-energisation (Visual)	Re-energisation - CT Metering	After Hours	84.87*	93.36*
	RNV1MT	Re-energisation (Visual)	Re-energisation - No CT where the retailer has requested a service time of AnyTime.	After Hours	84.87*	93.36*
	RNV2MT	Re-energisation (Visual)	Re-energisation - CT Metering where the retailer has requested a service time of AnyTime.	After Hours	84.87*	93.36*
<b>Street Lighting Work</b>		<b>Streetlight Glare Screening</b>	<b>The supply and installation of glare shields</b>	<b>Bus Hours</b>		
	SLLGAd	Streetlight Glare Screening	Adhesive Lumin Glare screen	Bus Hours	128.44	141.28
	SLLGSdl	Streetlight Glare Screening	Standard Lumin Glare Screen - Internal	Bus Hours	128.44	141.28
	SLAU	Replacement of Standard Luminaries with Aero Screen Units (per streetlight)	Replacement of existing streetlight luminaries with aero screen low glare luminaries	Bus Hours	303.78	334.15
<b>Supply Abolishment</b>	SA1	Supply Abolishment - simple	Retailer requests the service provider to abolish supply at a given connection point	Bus Hours	108.84	119.72
<b>Unmetered Supply</b>		<b>Unmetered Supply</b>	<b>Provision of connection services for approved unmetered equipment</b>	<b>Bus Hours</b>		
	DNUMS	Unmetered Supply	Request to de-energise an Unmetered Supply Point	Bus Hours	271.68	298.84
	TUMS	Unmetered Supply	Temporary connection of unmetered equipment to an existing LV supply	Bus Hours	271.68	298.84

\*Indicates services that are capped by the Department of Mines and energy as per *Electricity Regulation 2006- Schedule 8*