Has your connection application been submitted?

To connect any solar photovoltaic (PV) system or batteries to our network, you need to apply for a new connection contract with us. Some technical information is required, so it's a good idea to have your solar PV retailer apply for you. Otherwise, you or someone on your behalf, can apply at **energex.com.au/energexportals**. To complete your application, you will need the technical details of your system as well as information found on your electricity bill and rates notice.

Has your connection offer been accepted?

Whoever submitted your connection application will also need to accept the connection offer to start your connection contract. Most connection offers will be made within a few business days of your application. Other applications will take longer to assess. If our assessment finds that your proposed system may not work effectively on our network, we'll advise the options available. Once you choose an option, your connection offer will be made.

Has an Electrical Work Request (EWR) been lodged?

Once your system is installed, your installer or electrical contractor must submit an EWR as soon as possible to advise your retailer of your request and so any changes to your metering can be arranged. Your new metering will be able to measure the amount of electricity you export to the grid, if relevant. Charges will apply for metering services – more information is available at energex.com.au/meteringcharges.

Why is my system switched off?

Your installer must leave your system switched off and you must not switch this on. You can switch your system on after you have been advised that appropriate metering has been installed.

You will need to make a new connection application to make any changes to your system – such as adding solar panels or a battery system, replacing the inverter, changing the export settings, or removing your system. Your solar PV retailer, accredited installer or licensed electrical contractor, can advise you on this. You should always use an approved supplier.

Other checklists available



