



Change your existing connection

A checklist for making a change to an existing electricity connection with our network.

- Have you engaged your licensed electrical contractor?**

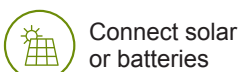
At some point, you will need to engage a licensed electrical contractor to complete the work needed at your place before we can change your connection. For your safety, all electrical work must be carried out by a licensed electrical contractor.
- Has your connection application been submitted?**

To make a change to your existing connection, you need to apply for a new connection contract with us. As technical information is required, some licensed electrical contractors may offer to apply for you. Otherwise you, or someone else on your behalf, can apply at energex.com.au/energexportals. The person who applies is usually the person we contact during the connection process.
- Has your connection offer been accepted?**

Whoever submitted your application will also need to accept the connection offer to start your connection contract. Timeframes for us to make an offer vary depending on the type of connection change you are seeking and also the availability of network power supply. More information about types of connection services is available at energex.com.au/connections.
- Has your licensed electrical contractor submitted an Electrical Work Request (EWR)?**

After your connection contract starts, your licensed electrical contractor will need to submit an EWR to us. This form gives us and your electricity retailer additional information about your connection change. Your retailer will use this information to update your account and to prepare a quote for any relevant metering and connection charges. They will also contact you to advise of the charges, which must be accepted before the work proceeds.

Other checklists available



Visit energex.com.au/connections