

[insert date]

WR: [insert]
[insert name]
[insert address line 1]
[insert address line 2]
[CITY] QLD [POSTCODE]

Dear [insert name],

Offer inresponse to connection application under Chapter 5A of the National Electricity Rules

Thank you for your application dated [insert date of connection application] under Chapter 5A of the National Electricity Rules (**NER**) to connect your [insert brief description of generating system] (**Dynamic EG System**) to the Energex Limited (**Energex**) distribution system.

This offer is to connect your Dynamic EG System to our distribution system on the terms of the attached contract.

To proceed, please either:

- print the attached contract and ensure it is signed by you or someone you've authorised, together with relevant witnesses; or
- insert a certificate-based digital signature (that includes an electronic visual representation of your manual signature) into the attached pdf.

and send this to us atenergexgeneration@energyq.com.au

We <u>must</u> receive this signed contract <u>within 20 business days</u> of the date of this letter (unless we agree another date with you before then), otherwise:

- this offer will lapse; and
- you will not be able to connect the Dynamic EG System until you've gone through the connection process
 again. Any replacement offer may be on different terms and may involve additional costs. Also, we can't
 guarantee that the same capacity will still be available for a future offer.

However, if we receive the executed contract within the above timeframe, we will sign this (forming a binding connection contract), and upload to the SI Portal a copy of the connection contract for your records. Please ensure that you adhere to the process set out within the contract asyou progress with your installation.

We may withdraw this offer before you accept it, provided we replace it with a revised offer.

We have also attached a copy of the technical study that is referred to in the attached contract. Please keep a copy of this for reference as you will need it to understand the obligations in the contract.

If you have any further enquiries, please contact your nominated Project Sponsor below, quoting the Work Request number at the top of this letter. Further information is also available on our website (www.energex.com.au).

Yours sincerely,

[Name] Customer Sponsor – LV Generation Energex Limited



positive energy

Connection Contract: Embedded Generator/ Non-Registered Generator under Chapter 5A (Dynamic Capability) (SITE)

NMI: [insert site]

Work Request: [insert]

Energex Limited ABN 40 078 849 055

[insert Retail Customer name]
ABN/ACN [insert if relevant; otherwise delete]

WITHOUT PREJUDICE

NOTE TO COUNTERPARTIES: THIS DRAFT DOCUMENT MAY BE UNILATERALLY VARIED BY ENERGEX UP UNTIL THE DATE OF OFFER TO COMPLY WITH THE CURRENT ENERGEX TEMPLATE.

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PART A: PREMISES-SPECIFIC DETAILS

A.1. Party details

Contract between: Energex Limited ABN 40 078 849 055 (Energex) of 26 Reddacliff Street, Newstead QLD 4006 (also referred to as we, our or us). [insert Retail Customer name] [ABN/ACN] [insert customer ABN/ACN] (Retail Customer) (also referred to as you or your).

A.2. Energex's postal details

Energex's Address for notices	GPO Box 1461 Brisbane QLD 4001	
	Attention: Network Agreements Manager majorcustomers@energyq.com.au 1300 168 914	

A.3. Retail Customer's postal details

Retail Customer's Address for notices	[insert postal address line 1] [insert postal address line 2]
	Attention: [insert contact name] [insert contact email] [insert phone number]

A.4. Premises and NMI details

Premises	[insert]
NMI [insert/TBA]	
Connection Point	[insert description of asset boundary]
Transformer	[Dedicated/Shared]

A.5. Dynamic EG System details

Dynamic EG System	[insert the generating unit technology type and aggregate capacity (in kVA) at the premises including the following information:
	 total aggregate capacity of all generating systems (kVA) if inverters are present – number, type (e.g. solar IES, battery IES), make, model and capacity (in kVA) of inverter(s) and phase capability of inverters;
	 if more than one inverter – aggregate capacity of all inverters; if rotating machines are present – number, type (e.g. diesel, gas), operation type (either bumpless transfer, stand-by orcontinuous), brand and model (of alternator and engine) and capacity (in kVA) of the rotating machine(s); if more than one rotating machine – aggregate capacity of all
	 rotating machines; and for each generating system, number, generating unit technology type, brand, model and aggregate capacity (in kVA, kW and kWh as relevant). [Drafting note: This must include all generating units and generating systems that are on the Retail Customer's side of the connection point (not just the ones in the connection application). This may be imported from the portal if available.]

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Import and export limits at the connection point

Maximum import	This is provided for in the <i>ongoing connection contract</i> .
Maximum dynamic import limit	For aDynamic EG System capable of importing electricity from our distribution system, the maximum dynamic threshold that may be imported by the Dynamic EG System from our distribution system at the connection point is [INSERT OR SPECIFY N/A] kW, provided this is done in accordance with the dynamic EG standard]. Note: the value of the import limit is dynamic and may vary over time in response to the conditions and operational status of the distribution system. The dynamic import limit will only operate while the Dynamic EG System is able to send and receive data signals with, and respond to, the dynamic communications system.
Fixed import limit	For aDynamic EG System capable of importing electricity from our distribution system, [INSERT OR SPECIFY N/A] kW may be imported into our distribution system at the connection point, provided this is done in accordance with the dynamic EG standard. Note: the fixed import limit will apply at any time the Dynamic EG System is not able to send and receive data signals with, and respond to, the dynamic communications system.
Maximum dynamic export limit	The maximum electricity that may be exported into our distribution system at the connection point is [insert] kW, provided this is done in accordance with the dynamic EG standard. Note: the value of the export limit is dynamic and may vary over time in response to the conditions and operational status of the distribution system. The dynamic export limit will only operate while the Dynamic EG System is able to send and receive data signals with, and respond to, the dynamic communications system.
Fixed export limit	[insert] kW that may be exported into our distribution system at the connection point, provided this is done in accordance with the dynamic EG standard. Note: the fixed export limit will apply at any time the Dynamic EG System is not able to send and receive data signals with, and respond to, the dynamic communications system.

A.7. Estimated costs

Estimated works	Fees for connection services	\$Nil
charges	Total	\$Nil
	GST	\$Nil
	Total price payable	\$Nil

A.8. General description of the works

Our consent to the interconnection of the Dynamic EG System as provided for in clause D.7, provided that you comply with this contract (including, without limitation, the technical and safety requirements).

A.9. Core Retail Customer's activities and connection process

- As between the parties, you are responsible for: (a)
 - arranging for anaccredited installer to install those parts of the Dynamic EG System the (i) subject of the connection application;
 - ensuring that the Dynamic EG System complies with this contract, including, without (ii) limitation, the technical and safety requirements; and
 - (iii) contacting your electricity retailer to ensure that they:
 - (A) consent to the installation; and

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- (B) arrange for any necessary changes to metering equipment.
- (b) After the *Dynamic EG System* is installed, *you* must:
 - ensure that the Dynamic EG System is tested and commissioned in accordance with (i) the dynamic EG standard
 - (ii) arrange for acompliance test and give us the option to attend and witness this compliance test;
 - (iii) within six months of the date of this contract, provide us a completed compliance report via email to energexgeneration@energyq.com.au; and
 - if the meter atyour premises is an electromechanical meter, ensure that the Dynamic (iv) EG System is switched off at the AC supply isolating switches until your electricity retailer has confirmed that the metering equipment at the premises has been modified or reconfigured to comply with the energy laws.
- You must keep copies ofall of the compliance test results for the duration of this contract. (c)
- (d) Once we have reviewed and approved the compliance report, we will adjust the status of your connection application in our SI Portal to "Accepted".
- (e) Within 10 business days of this status update, you must submit a completed electrical work request to us through this SI Portal.

A.10. Technical and safety requirements and dynamic EG standard

The dynamic EG standard is available on our website (www.energex.com.au).

Technical and	The obligations set out in:	
safety requirements	(a) the energy standards;	
	(b) the energy laws and the safety laws;	
	(c) the dynamic EG standard;	
	(d) any relevant construction manuals available on <i>our</i> website (www.energex.com.au);	
	(e) the technical study; and	
	(f) Part C of this contract;	
dynamic EG	Dynamic Standard for LV EG Connections (STNW 3511)	
standard	Used when the <i>connection</i> between a <i>generating system</i> and the low voltage <i>Distribution System</i> allows for variable limits through select settings as part of the <i>Dynamic EG System</i> (which are frequently reviewed and applied).	



PART B: EXECUTION CLAUSE

Acceptance by the Retail Customer (or the Retail Customer's authorised representative/agent)

The Retail Customer hereby accepts the connection offer (comprising the cover letter, execution page, specific connection details, details ofwork and terms and conditions).

PLEASE SELECT APPROPRIATE SIGNING ARRANGEMENT FROM THE FOLLOWING OPTIONS

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e of
e of secretary

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Signed for and on behalf of <i>Energes</i> b	y its authorised <i>representative</i> in the presence of.
Signature	Signature of witness
Name and title (please print)	Name of witness (please print)
Date	Date

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PART C: TECHNICAL CONDITIONS

C.1. General requirements

You must ensure that:

- (compliant installation and operation) the Dynamic EG System and associated equipment (a) (including, without limitation, earthing grid and earthing connections) is designed, constructed, operated and maintained in accordance with this contract (including compliance with the technical and safety requirements), good electricity industry practice, all relevant laws and relevant approvals, including, without limitation:
 - any obligation to be automatically disconnected from our distribution system by your (i) protection and control facilities); and
 - to ensure that the Dynamic EG System operates satisfactorily for the full range of (ii) variation of system parameters and characteristics and atthe distortions and disturbances which our distribution system is permitted to operate atunder the NER;
- (limited export and import) electricity is only, under normal operating conditions, exported or (b) imported by the Dynamic EG System at the connection point into our distribution system in accordance with clause D.8;
- (disconnection instructions) the presence of the *Dynamic EG System* is clearly indicated on (c) the main switchboard and that suitable disconnection instructions are located either onthe main switchboard or the Dynamic EG System itself;
- (no changes without consent) no changes to the Dynamic EG System or how it operates are (d) made without our prior written consent (which consent may be on conditions, and may require compliance with updated technical and safety requirements);
- (no other generating units) no additional generating units (other than those that are part of the (e) Dynamic EG System) are interconnected with our distribution system at the connection point, as this requires anew connection application;
- (no other attachment or interference) other than as approved under this contract, nothing (f) else is attached to, and there is noother interference with, our equipment;
- (third party arrangements) if the *Dynamic EG System* is owned or operated by athird party, or (g) otherwise involves an agent orintermediary acting on your behalf, you enter into appropriate back-to-back arrangements with that third party, agent, orintermediary to ensure that:
 - we can exercise our rights under this contract in respect of the Dynamic EG System; (i) and
 - the third party, agent, or intermediary complies with any obligations under this contract (ii) in respect of the Dynamic EG System;
- (provision of information) we are given accurate, complete and comprehensive information (h) about the Dynamic EG System (including the results of any inspections or copies of any approvals) if requested, and none of the information provided misleads ordeceives us;
- (compliance with our requirements) you use all reasonable endeavours to promptly comply (i) with any request by us to take the Dynamic EG System offline to carry out planned outages, repairs, maintenance or the like, orany other reasonable direction designed to secure the safe and stable parallel operation of the Dynamic EG System and our distribution system;
- (accommodate our equipment) you accommodate on your premises, and protect from harm, (j) all equipment we install;
- (compliance with laws) you comply with good electricity industry practice, all relevant laws (k) (including energy laws, safety laws, and those laws relating to planning, cultural heritage, nature conservation and the environment), approvals and this contract;
- (regular inspection and maintenance) the Dynamic EG System is inspected and maintained (I) in accordance with the manufacturer's recommendations (or, if there are no such recommendations, good electricity industry practice) by an appropriately qualified person;
- (electrical work) any person undertaking "electrical work" (as defined in the Electrical Safety (m) Act 2002 (Qld)) is appropriately licensed under that Act); and



(n) (advice to prospective owners) *you* advise any prospective subsequent owner of the *Dynamic EG System* about this *contract* and the requirement under clause D.17 for that entity to assume the obligations of this *contract*.

C.2. Our rights and obligations

- (a) We may, in *our* absolute discretion, specify additional requirements for the *Dynamic EG System*.
- (b) You consent to us having sufficient access to the *premises* and the *Dynamic EG System* so that we can:
 - (i) carry out *our* obligations under this *contract*; and
 - (ii) from time to time, inspect and test the *Dynamic EG System* to satisfy *ourselves* that there is compliance with this *contract*. This will be at *our* cost, unless a non-compliance is identified, in which case *you* are responsible for paying those costs,

and you must ensure that this access is safe, unhindered and unobstructed.

- (c) Except in an emergency, or asotherwise permitted under the laws, we must give you reasonable notice before exercising our rights under clause C.2(b).
- (d) Provided that we reasonably request this, you must give us any reasonable assistance in relation to clauses C.2(b) and C.2(c) that we require.
- (e) Nothing in this *contract* limits *our* rights under any laws, including, without limitation, to take action (including automatic action through protection systems), such as in anemergency, for a *distributor planned interruption*, to protect *our distribution system*, or where a customer causes unreasonable interference with *our distribution system* or the supply of electricity to *our* other customers (which may occur, for example, where there are certain breaches of this *contract*).
- (f) We may reasonably require *you* to undertake a program of tests to ensure that the *Dynamic EG System* complies with the *technical and safety requirements*, and provide *us* with the results of the tests.
- (g) If any such tests demonstrate:
 - (i) that anything on *your* side of the *connection point* has caused or contributed to a failure to comply with any *technical and safety requirements*, *you* must take remedial action to rectify the failure; and
 - (ii) otherwise, then we must reimburse you for the reasonable expenses incurred by you as a direct result of conducting the tests.
- (h) We must give you any information you reasonably ask usin writing for about your connection that is in our possession or control, as soon as reasonably practical following that request, in accordance with relevant privacy and right to information laws. This may incur a fee.

C.3. Ongoing monitoring and dynamic operation

- (a) To ensure the safe and stable parallel operation of *generating systems connected* to *our distribution system*, while maintaining the quality of supply to all *Distribution Customers*, the *connection* between the *Dynamic EG System* and *distribution system* must not operate above the applicable dynamic *export* or *import* limit that are reviewed and applied by *us* on arongoing basis.
- (b) You must install equipment at the *premises* to enable the amount of electricity that the *Dynamic EG System* generates to be monitored and/or controlled in accordance with the requirements set out in the *dynamic EG standard*.

C.4. Additional operating protocol

If we consider it reasonably necessary, we may require you to enter into an operating protocol to address other operational requirements (in additional to dynamic operation requirements) with us to govern certain day-to-day aspects in relation ϕ the connection of the Dynamic EG System (such as outages, switching and notice requirements).

C.5. Inspection and testing requirements

To the extent feasible, the provisions of:

(a) rule 5.7 of the NER applies in relation to the inspection and testing of; and

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rule 5.8 of the NER applies in relation to the commissioning of,

the Dynamic EG System, and we shall be entitled to witness such inspections and testing, and the provisions of rule 5.9 of the NER applies inrelation to the disconnection and reconnection of the connection point (and, for the purposes of these rules, you are taken to be a Customer or aGenerator (as relevant)).

C.6. Balanced power flows

You must ensure that the installation and operation of the Dynamic EG System results in balanced power flows across all phases of the connection point.

C.7. Fault currents

You must ensure that any of the circuit breakers/switchgear on your side of the connection point that isolate your premises from our distribution system have ratings sufficient to be capable of breaking, without damage or restrike, the fault currents that may be experienced on the relevant portion of our distribution system from time to time over the term of this contract.

Drafting note: Delete the following paragraph if the generating system is a bumpless transfer generating system.]

The highest expected combined fault currents (that is, our distribution system contribution plus the contribution of the generating units downstream of the connection point) that are experienced as at the date of this contract are set out in the technical study.

The highest expected distribution system contribution to fault currents (that is, assuming that there are no generating units downstream of the connection point) that are experienced as at the date of this contract are (as at the date of this contract) set out in the technical study.

However, you should be aware that these will change over time, including as a result of any reconfigurations to our distribution system, penetration levels of embedded generators and loading conditions at the time.

You must ensure that anything that is (directly orindirectly) connected to our distribution system at the connection point does not raise fault levels beyond the capacity of our distribution system.

C.8. Minimising impact

You must ensure that the operation of any electrical equipment that is (directly orindirectly) connected to our distribution system at the connection point (including the generating units and any shunt capacitors) does not:

- (a) adversely affect the audio frequency signals we use for load control or operations;
- contribute harmonic distortion at the connection point greater than the emission limits set out in (b) the technical study; or
- contribute voltage fluctuations at the connection point greater than the flicker limits set out in the (c) technical study.

C.9. Live Line Protocol

- (a) This clause C.9 only applies to:
 - non-inverter-based generating systems with an aggregate nameplate rating of 30 kVA (i) or greater at the connection point; and
 - inverter-based generating systems with individual inverter units sized 200 kVA or (ii) greater.
- (b) You must provide alockable manual switch at alocation suitable to both parties, where the switch operates to prevent any generating units that are (directly or indirectly) connected to our distribution system at the connection point from exporting electricity into our distribution system in relevant circumstances during outages of our distribution system (such as, without limitation, where we are carrying out live line works).
- Where live line work is being undertaken, good electricity industry practice precludes multiple (c) sources of supply on that section of the *network*.
- Where possible, we will shift network supply so asto permit connection via feeders that are not (d) subject to live line work. Where this is not possible, and live line work is warranted, you will be required to ensure that either:



- (i) any electrical installations *connected* (directly orindirectly) to *our distribution system* at the *connection point* are isolated from *our distribution system*; or
- (ii) any embedded generating system is shut down,

to allow this work to proceed.

- (e) Where live line work is to be undertaken, we will contact you and request that action is taken as contemplated in either clause C.9(d)(i) or C.9(d)(ii).
- (f) You must ensure that:
 - (i) a request under clause C.9(e) is complied with, including, without limitation, by using an approved lock/tag system to prevent inadvertent *reconnection*; and
 - (ii) we are notified when this has occurred.
- (g) When the live line work is finished, we must notify you and allow the lock/tag precautions to be removed and normal operations to resume.

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D. PART D: GENERAL TERMS AND CONDITIONS

D.1. Background to the contract

- (a) You want to interconnect the Dynamic EG System set out in clause A.5 (directly or indirectly) with our distribution system at the connection point, so that it can operate in parallel with our distribution system to:
 - (i) import electricity from our distribution system to the Dynamic EG System at the connection point, but only in accordance with clause D.8 (for the avoidance of doubt, this does not affect orapply to the maximum import under your ongoing connection contract); and
 - (ii) export electricity into our distribution system at the connection point, but only in accordance with clause D.8.
- (b) This contract sets out the terms of our consent to the above.

D.2. Glossary

Definitions used in this contract are set out inclause D.19.

D.3. What documents make up this contract?

- (a) This *contract* comprises Parts A (*Premises-specific details*), B (Execution clause), C (Technical conditions), D (General terms and conditions) and E (Appendix containing *technical study*).
- (b) This contract covers the initial interconnection of the Dynamic EG System, as well as ongoing provisions in respect of the operation of the Dynamic EG System. As such, it supplements, but (except in relation to the interconnection) does not modify, your ongoing connection contract with us for the premises.
- (c) For any inconsistency between this *contract* and the *ongoing connection contract* that relates to the *interconnection* of *agenerating system*, this *contract* prevails.
- (d) Subject to clause D.3(c), you must comply with your ongoing connection contract.
- (e) Nothing in this *contract* affects the operation of, or any rights, entitlements and obligations under, any law or *approval* in connection with the *Dynamic EG System*.
- (f) This contract does not apply to:
 - (i) the sale of electricity to *your premises*, which is covered by anegotiated ordeemed contract between *you* and *your electricity retailer*; or
 - (ii) the sale of any electricity generated by the Dynamic EG System.

D.4. When does this contract start and finish?

This contract starts when the connection offer is fully executed (as provided for inthat offer), and continues until the earliest of:

- (a) any date agreed by both parties;
- (b) the date of termination (including for automatic termination);
- (c) the date *you* advise that the whole of the *Dynamic EG System* is no longer *connected* to *our distribution system*; and
- (d) the date *you* stop being the relevant *customer* at the *premises* (if *you* have not novated this *contract* to the new*customer*).

D.5. Automatic termination

This contract will terminate immediately if:

- (a) your premises is not connected to our distribution system;
- (b) we do notreceive:
 - (i) a satisfactory *compliance report* by the date set out in clause A.9(b)(iii); or
 - (ii) an electrical work request by the date set out inclause A.9(e); or
- (c) the compliance report indicates, or we otherwise become aware, that:



- (i) the generating system(s) connected on your side of the connection point do not match the details set out in clause A.5. orthat the requested connection services are not of a kind contemplated by this contract; or
- (ii) the information in your connection application was materially incomplete, false or misleading;
- (d) we enter into a replacement contract with you to cover the connection services; or
- if clause D.11(d) applies. (e)

Consequences of termination

If this contract is terminated:

- we may disconnect, dismantle, decommission and remove any of our assets that are only (a) relevant to the connection service; and
- you must immediately and permanently reconfigure the Dynamic EG System on your side of the (b) connection point so that they cannot interconnect with our distribution system, and must not allow these to be reconnected without our prior written consent (which will take the form of a new agreement),

and you acknowledge that we cannot (due to changing conditions on our distribution system) guarantee that the capacity set out inclause A.5 will necessarily be approved in respect of any subsequent connection application.

D.7. Conditions of consent to interconnection

- We consent to those parts of the Dynamic EG System the subject of the connection application (a) being installed and the Dynamic EG System being interconnected with our distribution system at the connection point so that its generating units are embedded generating units, and electricity being exported into our distribution system in accordance with clause D.8, provided that:
 - for the components of the Dynamic EG System the subject of the connection (i) application, the process set out in clause A.9 is completed; and
 - vou carry out the Retail Customer's activities and comply with this contract (including. (ii) without limitation, the technical and safety requirements), each at your own risk and expense.
- (b) You must not interconnect the Dynamic EG System with our distribution system except in accordance with this contract.
- You acknowledge and agree that: (c)
 - (i) our consent hasbeen given on fair and reasonable terms; and
 - (ii) you are responsible for allcosts in connection with the Dynamic EG System and your obligations under this contract, unless otherwise expressly set out in this contract.
- (d) You must notify us immediately if any information that you previously gave us stops being accurate, or you become aware of any matter orthing that might affect the nature, cost ortiming of any part of the connection service, or anything we must do under this contract (where such obligations apply not just to the physical connection but also to ancillary matters such as control, washdown and quarantine procedures).

Import and export conditions

- Provided that: (a)
 - you have satisfied the requirements in clause D.7 (Conditions of consent to interconnection);
 - you have registered your generating system as a Dynamic EG System on our website (ii) (www.energex.com.au); and
 - the Dynamic EG System is capable of connecting with the dynamic communications (iii) system,



the *Dynamic EG System* may *export* electricity into *our distribution system* up to the *maximum dynamic export limit* and may *import* electricity from *our distribution system* up to the *maximum dynamic import limit*.

- (b) At any time the conditions inclause **Error! Reference source not found.**(a) are not satisfied, *you* must ensure that:
 - (i) the export from your generating system does not exceed the fixed export limit; and
 - (ii) the *import* to *your generating system* does not exceed the *fixed import limit* (if applicable).
- (c) The parties acknowledge and agree that:
 - (i) as at the date of this *contract*, the registration system referred to in clause **Error! Reference source not found.**(a)(ii) has not yet been implemented and is not available on *our* website;
 - (ii) the export from your generating system will be limited to the fixed export limit until such time as you are able to comply with clauses Error! Reference source not found.(a)(ii) and Error! Reference source not found.(a)(iii);
 - (iii) where the *generating system* is capable of importing electricity from *our distribution* system, the *import* from *your generating system* will be limited to the *fixed import limit* until such time as *you* are able to comply with clauses **Error! Reference source not found.**(a)(ii) and **Error! Reference source not found.**(a)(iii);
 - (iv) you are responsible for ensuring compliance with clauses Error! Reference source not found.(a)(ii) and Error! Reference source not found.(a)(iii) and we are not obliged to notify you that registration is open or available;
 - (v) to the maximum extent permitted by law, we will not be liable to you for any liability relating to:
 - (A) a failure ordelay to register *your generating system* as referred to in with clause **Error! Reference source not found.**(a)(ii); or
 - (B) the ability (or inability) of *your generating system* to connect with the *dynamic communications system* as referred to in with clause **Error! Reference source not found.**(a)(iii); and
 - (vi) for the avoidance of doubt, any reference to *import* limits are only in respect to the *Dynamic EG System* and nothing in this clause **Error! Reference source not found.** affects the *maximum import* under *your ongoing connection contract*.

D.9. Charges and consideration

- (a) The consideration for this *contract* is the benefit *you* get in *interconnecting* the *Dynamic EG System* with *our distribution system*, and the benefit we get from *your* complying with this *contract* so that the *interconnection* does not adversely affect *our distribution system*.
- (b) Subject to any *energy laws*, *you* are not entitled to receive any payment, credit oroffset from *us* under this *contract* in respect of any electricity generated by the *Dynamic EG System*.
- (c) The estimated *works charges* payable under this *contract* for the *connection* of the *Dynamic EG System* are set out in clause A.7 (note that asthese are estimates, the relevant amounts may change).
- (d) If the *energy laws* let *us* charge *our* customers for using *our distribution system* and/or any other electricity networks for the *interconnection* of, and/or *export* from, the *Dynamic EG System*, we will also charge *you* for those *network* charges.
- (e) Any charges subject to economic regulation are calculated in accordance with *our Connection Policy* and *ACS Price List*, which are available on *our* website (www.energex.com.au).
- (f) We will issue tax invoices for any charges that are incurred in connection with providing the connection service. If we send the invoice to your electricity retailer, your electricity retailer may recover the relevant charges from you. If we send the invoice to you, you must pay us in accordance with the invoice.



(g) If there is atotal orpartial failure of any electrical equipment connected to our distribution system at the connection point, you are not entitled to any reduction in any ongoing fees or charges, and are responsible for paying such ongoing fees orcharges, until either the service has been removed or another *customer* has assumed responsibility for receiving the service.

D.10. GST

- The amount payable for the *connection* service and any other amounts payable under this (a) contract may be stated to be exclusive or inclusive of GST. Clause D.10(b) applies unless an amount payable under this contract is stated to include GST.
- (b) Where any amounts paid by you or by usunder this contract are payments for "taxable supplies" as defined for GST purposes, then, to the extent permitted by law, these payments will be increased so that the GST payable onthe taxable supply is passed on to the recipient of that taxable supply.

D.11. Default and rights of termination

- If you commit adefault, we suspend our consent under clause D.7 in respect of the Dynamic (a) EG System, and may:
 - give you a written notice specifying the default; (i)
 - (ii) either require you to de-energise and disconnect the Dynamic EG System, or dothis remotely ourselves where we are able to; and
 - (iii) exercise any other remedies that are available to us.
- (b) After receiving adefault notice, you:
 - (i) must promptly comply with that notice; and
 - (ii) may, within three months of the date of the default notice, give us evidence that the default has been rectified and request reconnection of the Dynamic EG System.
- If we receive a request under clause D.11(b)(ii) and are, acting reasonably, satisfied that the (c) default has been rectified, we will advise you that you can reconnect the Dynamic EG System.
- If the Dynamic EG System is de-energised and disconnected under this clause D.10 for a (d) period of three months from the date of the default notice, this contract will automatically terminate upon the expiry of that period.

D.12. Other disconnection and interruptions

- (a) We may disconnect the Dynamic EG System:
 - where this contract permits;
 - (ii) if any required approval in respect of the Dynamic EG System is not held;
 - (iii) for health and safety reasons or inan emergency;
 - if required to do so at the direction of State or Federal Police; (iv)
 - (v) to undertake distributor planned interruptions; or
 - in accordance with any other right orentitlement that we have to disconnect the (vi) Dynamic EG System under any laws or agreements with you.
- (b) We may temporarily interrupt any generating system or curtail the electricity generated by any generating system connected to our distribution system at the connection point, including:
 - for adistributor planned interruption or where there isan unplanned interruption; (i)
 - (ii) in accordance with the conditions of any applicable tariff;
 - (iii) under a contract with your electricity retailer,
 - (iv) at the direction of arelevant authority; or
 - in accordance with the energy laws. (v)



(c) If the *Dynamic EG System* has equipment installed that allows *us* to control the *Dynamic EG System* remotely, we may use the equipment to temporarily interrupt the *Dynamic EG System* or curtail the electricity generated by the *Dynamic EG System* in accordance with the *energy laws*. Further information about how we use remote control equipment is available onour website (www.energex.com.au) or *you* may contact *us* to request a copy.

D.13. Ownership

Unless this *contract* states otherwise, any materials, plant, equipment or other items:

- (a) upstream of the *connection point* remain *our* property and under *our* control, and the operation and maintenance of this equipment is *our* responsibility; and
- (b) downstream of the *connection point* remain *your* responsibility, except for any metering equipment (the ownership of which is determined under separate laws and contracts).

D.14. Liability

- (a) You indemnify us in relation to the costs of rectifying all reasonable direct losses incurred by us in connection with:
 - (i) your failure to comply with this contract; and
 - (ii) the operation of any generating systems on your side of the connection point.
- (b) You acknowledge that, to the maximum extent permitted by law, we will not be liable:
 - (i) for any *liability* or injury suffered or claimed by *you* or any other person in connection with this *contract*;
 - (ii) for the amount of electricity the *Dynamic EG System* is able (or not able) to *export* or *import*;
 - (iii) in connection with *us* exercising any rights under this contract orunder the *energy laws* to interrupt orcurtail any *generating units* located onyour side of the *connection point*;
 - (iv) in relation to the installation and operation of any *generating systems* on *your* side of the *connection point*; and
 - (v) in connection with any third party arrangements under clause C.1(g),
 - and *you* release *us* from any *claims* by *you* in respect of such, except to the extent that this is a result of *our* negligence, bad faith, wilful misconduct, fraud, breach of law or failure to comply with any relevant *approval* or this *contract*.
- (c) Our express rights under this contract are in addition to any other rights that we may have at common law to take action against you for any liability that we suffer as result of your failure to comply with this contract.
- (d) If a guarantee under Part 3-2 of the Australian Consumer Law in the Competition and Consumer Act 2010 (Cth) or similar law applies to any services we provide under this contract, our liability for breach of such a guarantee is (at our election) limited to the replacement of those services, or the carrying out of services, or the payment of the cost of these services.
- (e) To the extent permitted by law, we give no condition, warranty or undertaking, and we make no representation to you, about:
 - (i) the condition or suitability of the proposed *connection*, its quality, fitness for purpose or safety, other than those set out in this *contract*;
 - (ii) the condition or quality of any services we provide under this *contract* (including, but not limited to, the ability of *our distribution system* to accept *export* from, or supply *import* to, *your generating systems*);
 - (iii) any inspection we may undertake of the *Dynamic EG System* or any findings arising out of such inspection; or
 - (iv) how the *Dynamic EG System* will operate (including, but not limited to, the amount of export that can be delivered across the *connection point* by the *Dynamic EG System*, or the amount of electricity the *Dynamic EG System* is able to *import* from the *distribution system*).



- (f) Notwithstanding any other provision of this *contract*, neither party is liable to the other under, or in connection with, this *contract* or under contract, tort (including negligence) breach of statute or other cause of action at law orin equity for any of the following:
 - (i) any cost, expense, loss ordamage of an indirect orconsequential nature or that otherwise is not adirect and immediate consequence of the breach;
 - (ii) loss of profits, loss of contract, loss of opportunity, loss of goodwill, loss of business reputation, loss of revenue, loss of use of property or loss of production or anticipated savings, or any loss or or or data or loss of privacy of communications;
 - (iii) increased costs ofworking or labour costs; and
 - (iv) costs of capital or costs of business interruption,

suffered by the other party, however arising, due to any causes including the default orsole or concurrent negligence of a party, and whether omot foreseeable.

- (g) If aparty makes a claim against the other party under this contract and the first party has contributed to the loss that it has suffered, that party's entitlement to damages is proportionately reduced.
- (h) Nothing in this *contract* constitutes an approval orwarranty about how the *Dynamic EG System* operates.
- (i) Our obligations inrespect of the operation of our distribution system are set out in the energy laws and we are not responsible for any adverse effects onyour Dynamic EG System or the operation of the Dynamic EG System that may be caused by:
 - (i) our distribution system operating in compliance with energy laws; or
 - (ii) electrical equipment onyour side of the connection point operating.
- (j) Our obligations extend down to the *connection point* (as defined by us) and not beyond.

D.15. Complaints and dispute resolution

- (a) If you have a complaint relating to this contract, you may lodge a complaint with us in accordance with our standard complaints and dispute resolution procedures, which are available on our website (www.energex.com.au), and we will handle any such complaint in accordance with these procedures and relevant Australian Standards
- (b) If *you* make a complaint, we must respond to *your* complaint within the timeframes in these procedures and inform *you*:
 - (i) of the outcome of your complaint and the reasons for our decision; and
 - (ii) that, if *you* are not satisfied with *our* response and *you* are a *small customer*, *you* have a right to refer the complaint to the Energy and Water Ombudsman, Queensland, as follows:

Email: complaints@ewoq.com.au or info@ewoq.com.au

Phone: 1800 662 837

In person: Level 16, 53 Albert Street (8.30 am-5:00 pm) In writing: P.O. Box 3640 South Brisbane BC QLD 4101

D.16. Amendment

- (a) This *contract* can only be amended, supplemented, replaced or novated by another document signed by the parties.
- (b) If either party reasonably considers that the *technical and safety requirements* are obsolete or inappropriate, that party may notify the other party and the parties must, within six months of notification, use their best endeavours to modify this *contract* appropriately within a *t*irther three months of the start of negotiations.



D.17. Assignment

- (a) You must not assign or novate all or part of this *contract*, or transfer the ownership in the *Dynamic EG System* to any other person, without *our* prior written consent, which will not be unreasonably withheld, but which will be conditional on the relevant entity assuming *your* obligations under this *contract*.
- (b) We may subcontract orassign *our* rights orobligations under this *contract* as we determine. If an obligation is placed on *us* to do something under this *contract*, then:
 - (i) we are deemed to have complied with the obligation if another person does it; and
 - (ii) if the obligation is not complied with, we are still liable to you for the failure to comply with this *contract*.

D.18. General

- (a) (governing law) This *contract* is governed by Queensland law and the parties submit to the exclusive jurisdiction of the courts exercising jurisdiction in Queensland and any relevant appellate courts.
- (b) (expenses) Each party must pay its own expenses incurred in connection with this contract.
- (c) (entire agreement) This *contract* contains the entire agreement between the parties about its subject matter and replaces any previous discussions about that subject matter.
- (d) (inconsistencies) For any inconsistencies between this *contract* and other material, subject to clause D.18(e), obligations under the laws prevail over inconsistent obligations in this *contract*, and this *contract* prevails over any other obcument oragreement between the parties.
- (e) (compliance with most stringent requirement) Where different standards are prescribed by the *energy laws*, any document oragreement between the parties, and this *contract*, this is not taken to be aninconsistency, and *you* must ensure compliance with the more stringent of the standards.
- (f) (**cooperation**) Each party must do anything (including execute any document), and must ensure that its employees and agents do anything (including execute any document), that the other party may reasonably require to give full effect to this *contract*.
- (g) **(privacy)** We will comply with all relevant privacy laws and *our* privacy policy (which is available on *our* website (www.energex.com.au)) in relation to your personal information, and you may contact usabout this using the relevant contact details set out on our website (www.energex.com.au).
- (h) **(confidentiality)** You must keep this contract, and the terms of all dealings with us in connection with this contract, confidential, and must also comply with any relevant confidentiality provisions in the energy laws.
- (i) (waiver) Rights may only be waived in writing and signed by the party giving the waiver, and no other conduct of a party (including a failure to exercise, or delay in exercising, the right) operates as awaiver of the right or otherwise prevents the exercise of the right. A waiver of a right on one or more occasions does notoperate as awaiver of that right if it arises again, and the exercise of a right does notoperate any further exercise of that right or ofany other right.
- (j) **(non-exclusive rights)** Any right that aperson may have under this *contract* is in addition to, and does not replace orimit, any other right that the person may have.
- (I) **(survival)** Termination or expiry of all or part of this *contract* does notaffect clause D.6, any rights that arose before the termination or expiry, or that otherwise relate to any breach or non-observance of this *contract* occurring before termination or expiry, or that relate to this clause and any provisions concerning GST, compliance with laws, liability, indemnity, dispute resolution and confidentiality.

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- (m) (counterparts) This contract may be executed in counterparts (where a counterpart may comprise a copy of this contract that has been printed from afacsimile or email transmission), and all executed counterparts constitute one document. A party may rely on a copy of this contract that has been executed by another party to the same extent asif it was an original of this contract executed by that other party.
- (n) (electronic signing) Each party consents to the electronic signing of this contract by the other, as provided for in the connection offer letter.
- (0)(authorised representative) Each person executing this contract as anauthorised representative declares that he or she is not aware of any fact orcircumstance that might affect his other authority to do so.

D.19. Glossary

Italicised terms (other than references to laws) are defined in this clause or, if not defined in this clause, in the ongoing connection contract or the NEL or the NER.

accredited installer means a person who holds a Clean Energy Council accreditation for competence in designing and/or installing embedded generating units;

approval means:

- any agreement, approval, authorisation, authority, certificate, consent, declaration, exemption, (a) filing, licence, lodgement, notarisation, permit, registration or waiver (including any renewal or variation of any of these) issued, granted or approved by a government agency or third party (including pursuant to any native title or cultural heritage legislation); and
- in relation to anything which will be fully or partially prohibited or restricted by law if a (b) government agency intervenes oracts in any way within a specified period after lodgement, filing, registration or notification, the expiry of that period without intervention oraction;

business day means a day other than a Saturday, a Sunday or aday that is a public holiday in the place where the thing is to be done;

claim includes any claim, action, demand, proceeding or judgment however arising, whether at law or in equity, including any such claim:

- under or inconnection with this contract; (a)
- (b) by statute:
- (c) in tort for negligence or otherwise, including negligent misrepresentations; or
- (d) in restitution for unjust enrichment;

compliance test means a test, performed in accordance with the dynamic EG standard, to ensure that all equipment comprising, and associated with, the *Dynamic EG System* (including, without limitation, the relevant protection and control systems) being interconnected with our distribution system has been installed, and that all electrical connections have been made, to meet the requirements of this contract, the technical and safety requirements, good electricity industry practice, relevant approvals, relevant energy laws, relevant safety laws and our requirements;

compliance report means a report (in a form acceptable to us) signed by anRPEQ under which the RPEQ certifies that the design and operation of the Dynamic EG System is compliant with this contract and the technical and safety requirements;

connect means to form a physical link between two electrical networks to permit the flow of electricity through that link;

connection offer means anoffer by us to enter into this contract with you;

connection point means the existing point at which your premises electrically connects to our distribution system;

connection service means a service relating to a connection alteration or anew connection to permit the connection of the Dynamic EG System to our distribution system at the connection point;

contract means this document as executed and as amended or supplemented from time to time;

default means:



- (a) a failure to comply with the terms of this contract (including the technical and safety requirements); or
- (b) any other situation (including, without limitation, any pattern of usage),

that may orwill result in any *generating systems* on *your* side of the *connection point* representing a hazard, risk oradverse impact on the safety of any person or the safe and stable operation of *our distribution system*;

disconnect means the operation of switching equipment on other action so asto prevent the flow of electricity at aconnection point;

distribution system means our electricity distribution network (including relevant connection assets), especially that part of the distribution network to which your premises are connected;

dynamic communications system means the communications system that allows for the sending and receiving of data signals between the *Dynamic EG System* and the *distribution system* in accordance with the *dynamic EG standard*, such that itenables *dynamic export limits* and *dynamic import limits* to be implemented;

dynamic EG standard means the applicable standard set out in clause A.10;

Dynamic EG System means:

- (a) for the purposes of our consent under clause D.7, the generating system specified in clause A.5 (which includes any battery storage systems); and
- (b) in respect of any obligations onyou, any generating systems that are present on your side of the connection point that are interconnected with our distribution system;
- (c) for the purposes ofaccessing the *dynamic export limit* and *dynamic import limit* under clause D.8, the *generating system* specified in clause A.5 must be:
 - (i) registered as a Dynamic EG System on our website (www.energex.com.au); and
 - (ii) be capable of sending and receiving data signals, and responding to, the *dynamic* communications system;

dynamic export limit means the variable export limit (up to the maximum dynamic export limit) that the Dynamic EG System is permitted to export at the connection point as notified and continually revised via the dynamic communications system;

dynamic import limit means the variable import limit (up to the maximum dynamic import limit) that the Dynamic EG System is permitted to import at the connection point as notified and continually revised via the dynamic communications system;

electrical work request means the form of that name available on our website (www.energex.com.au), that is completed by your electrical contractor and certifies that the relevant electrical works have been carried out in accordance with the technical and safety requirements;

electricity retailer means the entity that holds a retailer authorisation and with whom you have (or will have) a retail contract for the purchase of electricity;

embedded generating units means generating units that are connected to an electricity distribution network;

energy laws means the laws relevant to energy, including (as relevant), the Electricity Act 1994 (Qld), Electricity Regulation 2006 (Qld), Electrical Safety Act 2002 (Qld), Electrical Safety Regulation 2013 (Qld), NEL, NER, NERL, NERR and any supplementary codes and instruments (including, without limitation, the metrology procedures);

energy standards means any applicable Australian Standards (or, where there is no applicable Australian Standard, the relevant British or International Standard), applicable codes of practice, the QECM and the QEMM;

Energex means the entity set out in clause A.1;

export means the supply of electricity from the *premises* across the *connection point* into *our distribution* system;

fixed export limit means the maximum export limit level (described as the fixed export limit in clause 0) that applies atany time the *Dynamic EG System* is not sending or receiving data with the *dynamic communications system*, oris not capable of of the sponding to, a *dynamic export limit*;



fixed import limit means where the *Dynamic EG System* is capable of import, the maximum import limit level (described as the fixed import limit in clause 0) for the *Dynamic EG System* that applies at any time the *Dynamic EG System* is not sending or receiving data with the *dynamic communications* system, or is not capable of responding to, adynamic import limit;

generating system means a system comprising one or more generating units;

generating unit has the meaning given in the NER (and, for the avoidance of doubt, includes relevant equipment such as aninverter, and also includes batteries and other energy storage systems);

good electricity industry practice means the exercise of that degree of skill, diligence, prudence and foresight that could reasonably be expected from a significant proportion of operators of facilities of the kind similar to the relevant facilities owned or operated by the relevant party in connection with this contract, taking into account the size, duty, age, location and technological status of those facilities;

import means the supply of electricity from *our distribution system* across the *connection point* into the *premises*;

interconnected means where a generating system is (directly orindirectly) electrically connected to our distribution system such that the component generating units are operating in parallel with our distribution system (regardless ofwhether the generating system does, or does not, export into our distribution system);

inverter means a device that uses semiconductor devices to transfer power between a DC source or load and an AC source or load:

liability means any action, charge, *claim*, cost, damage, expense, fine, impost, loss, obligation, penalty, tax or other liability;

maximum dynamic export limit means the maximum amount of electricity that may be exported into our distribution system, as set out in clause 0;

maximum dynamic import limit means the maximum amount of electricity that may be imported into our distribution system, as set out in clause 0;

maximum import refers to the import permitted under the terms of your ongoing connection contract for the premises (other than any electricity imported by your generating system);

national grid has the meaning given to that term in the NER;

NEL means the National Electricity (Queensland) Law, asdefined in the Electricity – National Scheme (Queensland) Act 1997 (Qld);

NER means the National Electricity Rules under the NEL;

NERL means the National Energy Retail Law (Queensland), as defined in the NERL (Qld) Act;

NERL (Qld) Act means the National Energy Retail Law (Queensland) Act 2014 (Qld);

NERR means the National Energy Retail Rules under the NERL;

network coupling point has the meaning given to that term in the NER;

NMI means a national metering identifier;

ongoing connection contract means the connection contract between the parties (whether deemed under the NERL or individually negotiated) that governs the provision of ongoing connection services and supply services at the connection point;

premises means the premises set out inclause A.4;

QECM means the Queensland Electricity Connection Manual: Service and Installation Rules, a copy of which is available onour website (www.energex.com.au);

QEMM means the Queensland Electricity Metering Manual, a copy of which is available on *our* website (<u>www.energex.com.au</u>);

Retail Customer means the entity set out assuch in clause A.1, being the entity responsible for the electricity account atthe premises;



Retail Customer's activities means:

- (a) the relevant activities set out inclause A.9; and
- (b) all items necessary and incidental to the completion of such activities, including obtaining any approvals or access rights for such work;

RPEQ means an engineer registered with the Board of Professional Engineers under the *Professional Engineers Act* 2002 (Qld) in the area of electrical engineering;

safety laws means the laws relevant to safety, including (as relevant), the Electrical Safety Act 2002 (Qld), Electrical Safety Regulation 2013 (Qld), Work Health and Safety Act 2011 (Qld), Work Health and Safety Regulation 2011 (Qld), Work Health and Safety (Codes of Practice) Notice 2011 (Qld) and any rules, regulations, instruments and plans;

SI Portal means our online portal for receiving electrical work requests;

technical study means our evaluation of the effects of your connection on our distribution system under different operating conditions, which also sets out some parameters for operation of the *Dynamic EG System*. This is set out in the Appendix;

technical and safety requirements means the obligations set out inclause A.10;

unregulated services means any services that are not subject to economic regulation under the NER; and

works charges means the charges payable under this contract for the alternative control services and unregulated services.

D.20. Multiple parties

- (a) If a party to this *contract* comprises more than one person, or aterm refers to more than one person, obligations are joint and several, rights are held severally and all other references are to each person separately.
- (b) Unless the context requires otherwise, ifyou are a trustee,
 - (i) a reference to a transaction, asset, act orliability of any nature of *you* includes *your* transactions, assets, acts of liabilities astrustee, and where *you* incur an obligation, *you* incur that obligation both in *your* own right and in *your* capacity astrustee (unless the obligation relates only to an asset which *you* hold in your own right and not astrustee);
 - (ii) you warrant and represent that:
 - (A) you are empowered by your trust deed to enter into and perform this contract and to carry on the transactions contemplated by this contract, and to carry on your business asnow conducted or contemplated and to own your assets, in your capacity as trustee of the trust, and there is no restriction onor condition of your doing so; and
 - (B) all necessary resolutions have been duly passed and all consents, approvals and other procedural matters have been obtained or attended to as required by your trust deed for you to enter into and perform this contract.
- (c) Unless the context requires otherwise, ifyou are a partner in a partnership:
 - (i) a reference to a transaction, asset, act orliability of any nature of *you* includes the transactions, assets, acts of liabilities of the partnership and of each partner of the partnership in their capacity as a partner, and where *you* incur an obligation, each partner also incurs that obligation in their capacity as apartner of the partnership;
 - (ii) you and each partner represent and warrant that:
 - (A) they are a partner of the partnership;
 - (B) they have the authority of the partnership to execute this contract (if applicable) on behalf of the partnership:
 - (C) the execution of this contract (if applicable) is in the ordinary course of business of the partnership;



- (D) there is norestriction or limitation on, orderogation from, the rights of indemnity (whether or not arising under the partnership agreement) of the partners and any person authorised to bind the partnership; and
- (E) any rights of recourse of the partners, or other persons authorised to bind the partnership, against the assets of the partnership are maintained.

D.21. Interpretation

Unless the context otherwise requires, the following interpretation rules apply to this *contract*:

- (a) headings are for convenience and do not affect interpretation;
- (b) a reference to:
 - (i) any law is to that legislation (including subordinate legislation) as amended or replaced;
 - (ii) an energy standard or dynamic EG standard refers to that version of the energy standard or dynamic EG standard (respectively) current as at the date of this contract;
 - (iii) a clause, schedule or appendix is a reference to that part of this *contract*;
 - (iv) subject to clause D.21(b)(ii), a document or agreement asamended, supplemented, replaced or novated, and includes references to any clause, schedule or appendix within that document oragreement;
 - (v) a party includes apermitted substitute or assignee of that party;
 - (vi) a person includes any type of entity orbody of persons including any executor, administrator orsuccessor in law of the person;
 - (vii) anything (including a right, obligation or concept) includes each part of it; and
 - (viii) a day is to a calendar day and a month is to a calendar month;
- (c) a singular word includes the plural, and vice versa;
- (d) examples are not exclusive;
- (e) a reference to 'A\$', '\$A', 'dollar' or '\$' is areference to Australian currency; and
- (f) if a day on or by which a party must do something under this *contract* is not a *business day*, the person must do it on or by the next *business day*.

E. APPENDIX - TECHNICAL STUDY