



Connect to the network

A checklist for new connections to our network.

- Have you engaged your licensed electrical contractor?**

At some point, you will need to engage a licensed electrical contractor to complete the work needed at your place before we can connect you to our network. For your safety, all electrical work must be carried out by a licensed electrical contractor.
- Has your connection application been submitted?**

To get power connected, you need to apply for a connection contract with us. As technical information is required, some licensed electrical contractors may offer to apply for you. Otherwise you, or someone else on your behalf, can apply at energex.com.au/energexportals. The person who applies is usually the person we contact during the connection process.
- Has your connection offer been accepted?**

Whoever submitted your connection application will also need to accept the connection offer to start your connection contract. Timeframes for us to make an offer vary depending on the type of connection you are seeking and also the availability of network power supply. More information about types of connection services is available at energex.com.au/connections.
- Has your licensed electrical contractor submitted an Electrical Work Request (EWR)?**

After your connection contract starts, your licensed electrical contractor will need to submit an EWR to us. This form gives us additional information about your connection, including your electricity retailer of choice.
- Have you established an account with your chosen retailer?**

Once your licensed electrical contractor has submitted an EWR, your chosen retailer will be notified and they will contact you to set up an account. They will also provide a quote for any metering charges relating to your connection. Your electricity account must be established and any charges accepted before we can connect you to our network.

Other checklists available



Connect solar or batteries



Change an existing connection

Visit energex.com.au/connections