

Chapter 5A Connection Application Essentials

16 September 2025

Purpose

This Fact Sheet outlines examples of the type of information that will be required from you as you progress to the Chapter 5A connection application process.

Please note: For large customer connections, you must progress through the enquiry phase before proceeding to application. Our [Chapter 5A Connection Enquiry Essentials Fact Sheet | Energex](#) provides information about the documentation required as part of the enquiry phase.

Application Forms

The application service is subject to applicable fees, which will be quoted upon receipt of your application. Please see below the methods available to submit your application.

For load connections less than 1MVA:

[Customer Self Service Portal | Energex](#)

For load connections greater than 1 MVA:

[Large Customer Connection Application Form | Energex](#) or
online via our [Customer Self Service Portal | Energex](#)

For HV DER Systems HV less than 5MVA:

[Large Customer Connection Application Form | Energex](#) or
online via our [Customer Self Service Portal | Energex](#)

For LV DER Systems less than 5MVA:

[Customer Self Service Portal | Energex](#)

Application Checklists

In addition to any pre-application services performed at the enquiry phase, below is what we will need from you when you submit your application:

For load connections greater than 1 MVA:	Application Checklist for Load Connections Energex
For HV DER Systems less than 5MVA:	HV Design Compliance Report Bumpless Class A1 (sample letter) Energex
	HV Design Compliance Report Solar Class A1 (sample letter) Energex
	Design Compliance Report Standby or Continuous Parallel Class A1 (sample letter) Energex
	Under 5MVA Application Checklist Class A2 Energex
For LV DER Systems less than 5MVA:	Design Compliance Report Bumpless (sample letter) Energex
	Design Compliance Report Dynamic IES (sample letter) Energex
	Design Compliance Report Solar (sample letter) Energex
	Design Compliance Report Solar and Bumpless (sample letter) Energex
	Design Compliance Report Solar and Parallel Generator (sample letter) Energex
	Design Compliance Report Standby or Continuous Parallel (sample letter) Energex

Once your application phase is complete (information provided is sufficient and application fee paid), we will provide an offer within 65 business days. Please ensure it's accepted within 20 business days, unless we have agreed on a different timeframe.

Further information

If you would like to learn more about our connection processes, you can explore the websites provided below:

- [Residential & Commercial Connections <1MVA | Energex](#)
- [Solar Connections & Other technologies - Low Voltage | Energex](#)
- [Large customer electricity connections > 1MVA | Energex](#)
- [Large high voltage DER systems \(including batteries\) | Energex](#)