Compliant Providers

16 July 2025

This document provides a listing of SEP2 Providers that have demonstrated compliance with our SEP2 Client Handbook (CSIP-AUS Utility Interconnection Handbook), which in turn refers to the national CSIP-AUS Test Procedures. Compliance refers to the CSIP-AUS Communication Client only, and not specific inverters or devices. Please confirm with the provider for more information about which inverter products or device combinations they support.

We are actively working with other Australian utilities to establish a national certification and listing process. Until this national process is established, we cannot communicate with devices certified for other jurisdictions until they are listed in the tables below. However, there are only minor configuration differences between jurisdictions and obtaining mutual compliance is a straightforward process as detailed in our handbook.

Clients can either communicate **Direct** from the device or via a 3rd Party **Cloud** Proxy (also known as Cloud Aggregator). Where listed as Cloud, an outage of the cloud provider may result in systems reverting to default limits. Communication clients can either be software running **Inbuilt** in the inverter or on a hardware **Gateway** device. Where listed as Gateway, additional hardware may need to be installed on site.

Support for the Generation (G) compliance type is required for Solar PV. Support for both the Load (L) and Generation (G) compliance type is required for Dynamic EVSE and BESS. Any inverters or devices at the site that are not supported by the communication client must be set to non-export and non-import for the site to be compliant.

Table 1: Providers that support both Load (L) and Generation (G) Compliance Types

Software Client Name	Client Type	Equipment Type	Contact
CATCH Power Solar Relay	Cloud	Gateway	(02) 5700 5717
ZECO Marshall	Cloud	Gateway	support@datamarshall.au
Origin Energy Services	Cloud	Gateway	loop@origin.com.au
Combined Energy EMU	Direct	Gateway	support@combined.energy

Clients that only support the Generation (G) compliance type, can only be used for Solar PV or where any existing devices at site that are unsupported have been set to non-export and non-import.

Table 2: Providers that support Generation (G) compliance type only (no BESS and EVSE support)

Software Client Name	Client Type	Equipment Type	Contact
QGE Gateway	Direct	Gateway	dynamic.connections@qge.com.au
Redback Inverters	Cloud	Inbuilt	1300 240 182
Sungrow Inverters	Cloud	Inbuilt	service@sungrowpower.com.au

SolaX Inverters	Cloud	Inbuilt	service@solaxpower.com.au
Village Energy	Cloud	Gateway	support@village.energy
Open Dynamic Export	Direct	Gateway	support@opendynamicexport.com
Sigenergy Inverters	Cloud	Inbuilt	service.au@sigenergy.com
Hinen Inverters	Cloud	Inbuilt	service@hinen.com.au
Fronius Inverters	Cloud	Inbuilt	PV-Support-Australia@fronius.com
Deye Inverters	Cloud	Inbuilt	Joshsong@deye.com.cn
ESY Sunhome Inverters	Cloud	Inbuild	support@esysunhome.com
SAJ Digital Energy Inverters	Cloud	Inbuilt	info@saj-electric.com.au
Goodwe Inverters	Cloud	Inbuild	Service.au@goodwe.com